

Do contact your Journey Guide if you have any questions about any issues raised in this leaflet or any other concerns..

We are here to support you.

## WHO TO CONTACT



## USEFUL INFORMATION FOR ACCELERATE PARTICIPANTS

### Organisation

### Contact Name

### Contact Details

Accelerate is a Building Better Opportunities Project funded by the European Social Fund and The National Lottery Community Fund. Managed by Coventry & Warwickshire CDA and delivered by a partnership of local organisation



**When you are unemployed, there are a number of organisations who can help you both financially and practically**

## BENEFIT ADVICE

- Not yet made a claim or unsure if you are claiming the correct benefits? Find out what you are **entitled to:** [www.entitledto.co.uk](http://www.entitledto.co.uk)
- Instant advice on benefits from DWP via WhatsApp - message 'Hi' to 07860 064422
- Find out about benefits and how to **claim** visit: [www.gov.uk/browse/benefits](http://www.gov.uk/browse/benefits) or talk to your JCP work coach
- Claim Council Tax benefit- Contact your local Council (dependant on what benefit you receive you may also need to contact them about housing benefit)

### Coventry City Council

[www.coventry.gov.uk/benefits](http://www.coventry.gov.uk/benefits)  
024 7683 1800

### Warwick District Council

[www.warwickdc.gov.uk/info/20685/apply\\_for\\_council\\_tax\\_reduction\\_and\\_benefits](http://www.warwickdc.gov.uk/info/20685/apply_for_council_tax_reduction_and_benefits)  
01926 456760

### Stratford-on-Avon District Council

[www.stratford.gov.uk/benefits-support/local-council-tax-reduction-scheme.cfm](http://www.stratford.gov.uk/benefits-support/local-council-tax-reduction-scheme.cfm)  
01789 260991

### North Warwickshire Borough Council

[www.northwarks.gov.uk/info/20063/council\\_tax\\_and\\_housing\\_benefit/1111/all\\_about\\_benefits](http://www.northwarks.gov.uk/info/20063/council_tax_and_housing_benefit/1111/all_about_benefits)  
01827 715 341

### Rugby Borough Council

[www.rugby.gov.uk/site/index.php](http://www.rugby.gov.uk/site/index.php)  
01788 533533

### Nuneaton & Bedworth Borough Council

[www.nuneatonandbedworth.gov.uk/info/21053/council\\_tax](http://www.nuneatonandbedworth.gov.uk/info/21053/council_tax)  
024 7637 6376

## RUNNING YOUR HOME

- Struggling with your **electricity** costs- find out if you are eligible for the **Warm Home Discount Scheme-** [www.gov.uk/the-warm-home-discount-scheme](http://www.gov.uk/the-warm-home-discount-scheme)  
Contact your electricity supplier
- You may be entitled to a discount on your **water** bill through **The Big Difference Scheme.** [www.stwater.co.uk/my-account/help-when-you-need-it/help-with-paying-your-bill/big-difference-scheme/](http://www.stwater.co.uk/my-account/help-when-you-need-it/help-with-paying-your-bill/big-difference-scheme/)  
0345 602 2777
- **BT Basic** is a low-cost **telephone** service for people on specific means-tested benefits. [www.bt.com/help/landline/getting-set-up/help-people-with-impairments-or-with-particular-needs/how-do-i-find-out-more-about-bt-basic-](http://www.bt.com/help/landline/getting-set-up/help-people-with-impairments-or-with-particular-needs/how-do-i-find-out-more-about-bt-basic-0800-800-864)  
0800 800 864
- Is your child eligible for **Free School Meals**  
**Warwickshire County Council** [www.warwickshire.gov.uk/education-learning/apply-free-school-meals](http://www.warwickshire.gov.uk/education-learning/apply-free-school-meals)  
01926 410410  
**Coventry City Council** [www.coventry.gov.uk/info/54/benefits/168/free\\_school\\_meals](http://www.coventry.gov.uk/info/54/benefits/168/free_school_meals)  
024 7683 3773

## EMERGENCY FOOD SUPPORT

- You may be able to get help from your local **Foodbank**  
**Warwickshire County Council**  
[www.warwickshire.gov.uk/foodbanks](http://www.warwickshire.gov.uk/foodbanks)  
01926 410410  
**Coventry City Council**  
[www.coventry.gov.uk/emergencyfoodnetwork](http://www.coventry.gov.uk/emergencyfoodnetwork)  
08085 834 333

## FINANCES

- **Debt** or **budgeting** advice-Free and impartial money advice  
**Money Advice Service**  
[www.moneyadviceservice.org.uk/en](http://www.moneyadviceservice.org.uk/en)  
0800 138 7777

## Other Useful Info.

- Citizens Advice - For Benefit, Housing, Debt, Legal issues  
[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)  
National phone line: 03444 111 444  
Contact your local branch
- Shelter- for **Homelessness** and housing support  
<https://england.shelter.org.uk/>  
Emergency only helpline: 0808 800 4444
- Central England Law Centre- **Legal** help and support  
[www.centralenglandlc.org.uk/](http://www.centralenglandlc.org.uk/)  
02476 223053
- Job Help- Latest DWP **jobs** website  
[www.jobhelp.campaign.gov.uk](http://www.jobhelp.campaign.gov.uk)